

# **Product Installation Guidelines**

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# Flowmatic® Concealed Inwall Dual Flush Pan Assembly for Mains with Controller

# PRODUCT CODE:

TZ-FLOWTPANMAX







# **SPECIFICATIONS**

- Flowmatic® Electronic dual flush pan assembly provides the complete anti-vandal, anti-ligature solution. The unique electronic valve assembly provides a precise delivery of water, and is specifically designed for prisons, mental health facilities and public amenities.
- 2mm thick stainless steel face plate with push activation buttons. It is designed to be mounted flush into the wall/trough.
- Solenoid is a high-flow, low-pressure loss control valve. The body and outer casing are made from Nylon and features a stainless steel plunger and nitrile diaphragm.
- Flowmatic® PB2 Electronic controller is a 24V AC electronic control system allowing connection of up to 2 button inputs and up to 2 solenoids (single solenoid only for flushing units). Controller is pre-programmed and ready to use. The solenoid will open for a specific time once the appropriate button is pressed. The standard program can be modified to suits individual needs. To modify the operation settings a compatible Android or IOS device with Bluetooth is required.

TECHNICAL DATA			
Power Supply	Туре		Transformer
	Input		230-240V – 50Hz
	Output		24V AC 0.9AMPS 22VA
	Cable length		3m in total
Solenoid	Input Voltage		24V AC – 50Hz
	Power Consumption		4.5 VA
	Cable length		5m
	Connection	Inlet	1" BSP* - Female
		Outlet	2" BSP - Male
	Pressure Range (kPa)	Min	350 (dynamic for 1.5 l/s min)
		Max	500
	Temperature (°C)	Min	2
		Max	40
Sensor	Туре		IP68 24V
	Activation		Piezo Button
	Connections		2 pin connector
	Cable length		45m
Controller	Input Voltage		24V AC
	Program type		Flowmatic
	Connections		2 pin connectors
Finish (user)			Stainless Steel
Minimum delivering flow rate (Litres Per Second)			1.5 @ 350 kPa dynamic pressure (flow)
* The minimum nine	s size serving the flush valve shall	I ha DN 2E	

\* - The minimum pipe size serving the flush valve shall be DN 25.

NOTE: Galvin Engineering continually strive to improve their products. Specifications may change without notice.

#### PRE-INSTALLATION

# **IMPORTANT**:



- **INSTALLATION COMPLIANCE:** Galvin Engineering products must be installed in accordance with these installation instructions and in accordance with AS/NZS 3500, the PCA and your local regulatory requirements. Water and/or electrical supply conditions must also comply to the applicable national and/or state standards. Failing to comply with these provisions shall void the product warranty and may affect the performance of the product (Refer supplied installation compliance sheet with the product).
- Pipe sizing shall comply with AS/NZS 3500.1 and shall be hydraulically calculated.
- Before proceeding with installation first check the solenoid valve supplied is suitable for the site water pressure and conditions. If your water pressure is outside the stated range, please contact Galvin Specialised.
- Ensure all supply lines are flushed thoroughly to remove debris prior to the installation of this product. A line strainer is supplied to protect the solenoid valve from debris.
- Pressure reduction valve or water hammer device may be required to comply with recommended maximum supply pressure.
- Ensure that access to the push button, solenoid valve and transformer/GPO is available for future maintenance when installing the components. It is recommended that isolating valves be installed upstream to the solenoid valve to allow for servicing. All wiring must be able to be removed when installed into cavities or walls, therefore, it is recommended that a minimum of 25mm conduit be used to house the leads. The unit is supplied with 3 meters of lead on the transformer, 4 meters lead from piezo buttons to controller and a 5 meters lead from the solenoid to controller. Additional lead lengths may be accommodated up to a length of 5m but must be ordered separately.
- Whilst our product designs consider a broad range of installation types and surfaces, it is important that surfaces which fixtures are mounted to are flat and free from defect. This is especially important for our Safe-Cell® Electronic range where special attention is required to minimise ligature points and areas for concealment of contraband. In addition to ensuring the products are fitted securely and in accordance with the following instructions, consideration shall be given to the use of non-pick mastics such as BASF Sonolastic "Ultra" to ensure a high quality and safe installation.
- Most installation problems are due to damage to the unit during installation or the selection of an inappropriate installation location. Select the location carefully and take care with the installation, consider ease of operation for the end user.

### **GENERAL INSTALLATION REQUIREMENTS**

- Do not cut the wires or extended the existing leads without using a correct lead extension from Galvin Specialised, as this will void warranty.
- Suitable access to the service of all components must be provided.
- It is recommended that acoustic dampening products or materials be used in facilities where increased levels of sound protection is required. A water hammer arrestor may also be required.
- The number of valves and simultaneous demand must be considered when sizing pipes. If other fixtures are connected to the supply line, calculations of flow rates and pressures must be undertaken to ensure adequate water supply.
- Limit the number of changes of directions in pipe work. This will result in less friction loss, better valve performance and reduce potential water cavitation noise.
- We recommended fitting isolating valves before solenoid for easy servicing.
- Do not apply heat near this product during connecting water line. Heat generated by soldering could damage plastic or electrical parts and seals, and will void the warranty.
- For personal installation assistance and spare parts, please call our head office on 1300 514 074 and speak to our customer service staff.

**WARNINGS:** Special attentions to be paid on notes, photos, images, or drawings of assembly steps marked with the warning symbol.



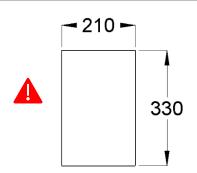
# **MOUNTING DETAILS**

# Face plate cut out position

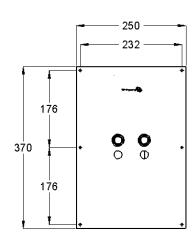
- Locate push button faceplate at a suitable distance above the pan.

# Cut out details for face plate

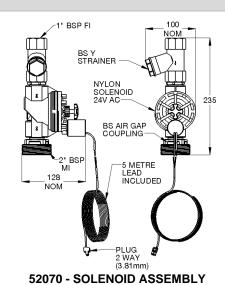
 The stainless steel face plate assembly should be mounted flush to the wall over a minimum of 210 x 330mm cut-out, requiring a minimum wall depth of 80mm.

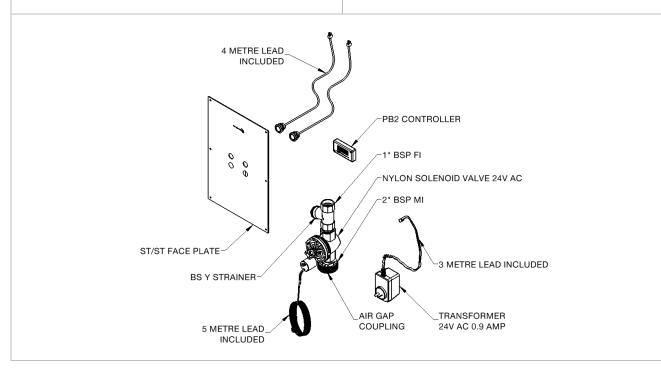


# **COMPONENT DIMENSIONS**



702444 - STAINLESS STEEL FACE PLATE



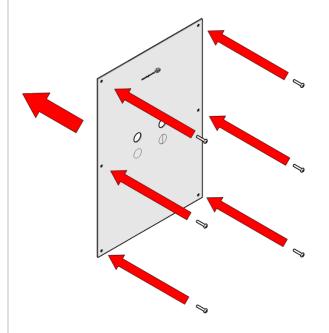


# **INSTALLATION**

#### Avoid common installation errors:



- Incorrect supply pipe size installed.
- Non-compliance to Australian Standards.
- Water pressure not tested before installation
- Lines not flushed before installation.
- No access for service.
- Valve not commissioned properly.

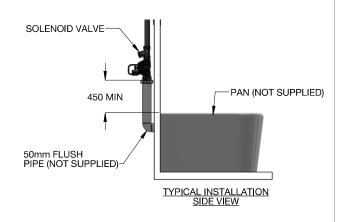


#### 1. Mount face plate

- The stainless steel face plate is always mounted flush to the wall.
- We recommended that all cabling is fed through 25mm conduit to make servicing and replacment easier.
- Apply a thin bead of silicon on the edge of the wall cut out.
- If extension leads are required, please contact Galvin Engineering.



Do not force the faceplate to fit onto wall or attempt to dissamble components, as this could result in damage to the push buttons.



#### 2. Connect solenoid

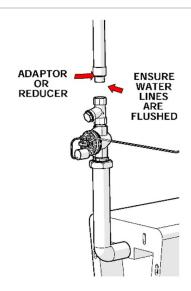
- Connect solenoid assemblies to the outlet as shown and in accordance with AS/NZS 3500.
- Ensure that the solenoid is installed in the correct direction (the arrow on the solenoid body must align with the direction of water flow).
- Line strainers are supplied attached to the solenoid valves. Removal of these strainers may void the warranty.



Ensure no thread tape, copper swarf, sand or other debris enters and fouls the solenoid



Make sure solenoid valve is orientated such that the electrical wiring is not twisted and connectors are easily accessible.

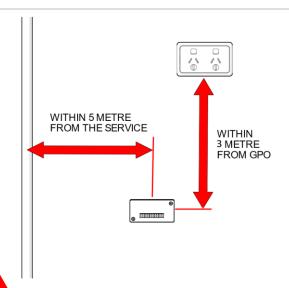


#### 3. Connect water

- Connect the water supply to the strainers and turn on water supply. Check for leaks.
- Adaptors/Reducer supplied by the installer must be in accordance with AS/NZS 3500.



Do not apply heat near this product. Heat generated by soldering could damage plastic, nylon, or electrical parts and seals and will void the warranty.

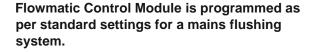


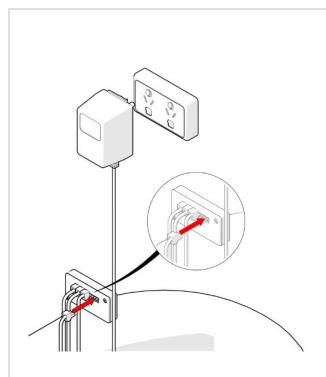
Note: Controller must be mounted away from any moisture or potential water splashing.

#### 4. Mount control module

- Attach the control module to a flat surface away from any possible splashing or moisture using supplied Velcro.
- Find a suitable place to mount the control module
   within 5mtrs of the service and 3mtrs of the GPO.

All electrical components should be protected from contact with water or excessive heat and installed in accordance with local regulations.



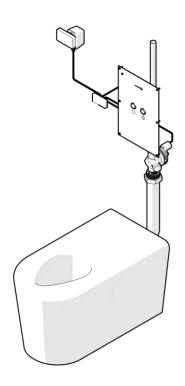


#### 5. Control module connections

- We recommended that all cabling is fed through 25mm conduit to make servicing and replacment easier.
- Connect the buttons leads to the input side of the control module and the solenoid lead to the output side.
- If extension leads are required, please contact Galvin Specialised.



Do not cut the leads. If the leads are too long, it is recommended that any excess is coiled up and clipped to the wall.



# 6. Connect power supply and check for correct operation

- Connect the module to the GPO and turn on.
- When the button is pushed the pan should flush.
- Check for correct operation



The connection of this product to mains power supply should be undertaken by a competent person and should confirm to local Wiring Regulation – AS3000 Wiring rules.

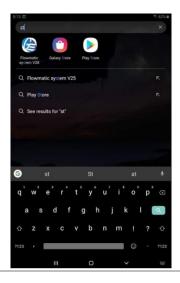
	Dynamic pressure too low	Ensure the dynamic pressure does not drop below 350kPa at flow 1.5 LPS (90LPM).
Flush not efficient	Flush times set incorrectly	To comply with the WELS certification, ensure the flush time is set correctly. For dynamic pressure 350 kPa at 1.5LPS the flush times should be as follow: Full flush – between 2.9 and 3.1 sec. Half flush – between 1.7 and 2.1 sec.

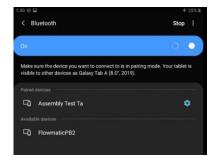
#### **CONTROLL MODULE PROGRAM MODIFICATION**

# Required to make changes to the controller settings:



- Android or Apple device (e.g. smartphone, tablet).
- Installed from PlayStore 'Flowmatic system' software or 'Flowmatic Companion' from Apple Store.

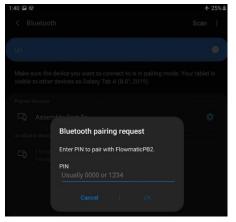




# 1. Establish Bluetooth connection

Go to the Bluetooth settings on your device then scan for devices. Generally, when scanning the first thing to come up in available devices will be a Mac address that looks like this example (AB:EC:69:57:34:02). This will eventually change to the name of the device, which is from factory set as 'FlowmaticPB2' (This later can be changed to a custom name in the app).

Select this device.



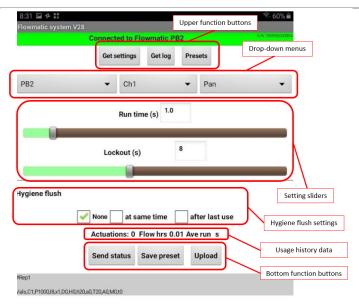
# 2. Entering the pin

The device will ask for a pin, which from factory is '1234'.
 Enter this in. (This pin can be changed later in the app.).
 Your device is now connected to the controller, and is ready to be adjusted from the 'Flowmatic system' app.



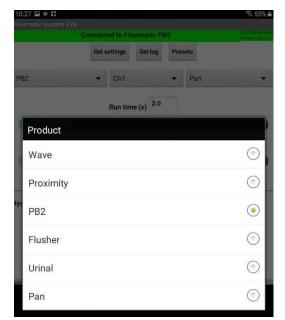
### 3. Changing controllers settings

- Open the Flowmatic system' app. The device will appear on the screen. with Mac Address first and then controller name e.g. 'AB:EC:69:57:34:02 FlowmaticPB2'.
- Select the Flowmatic PB2, this will then update the controllers time clock, and then open the setting screen.



#### 4. Setting screen overview.

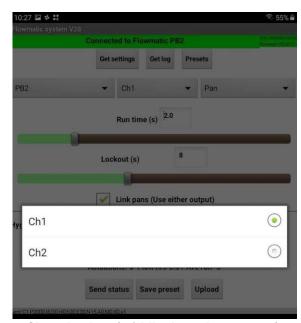
- Upper function buttons. By pressing the 'Get settings' button the currently stored in controller's internal memory parameters will be downloaded to the app. The 'Get log' button will pop up the log data screen. The 'Presets' button will list all saved presets.
- Drop-Down menus. First menu from left is to select the type of controller the app is connected to. The second menu is to select which 'channel' is going to have parameters changed. The third menu is to declare what is the controlled feature designed for.
- Setting sliders. Depending on the selected controlled feature there will appear one, two or three setting sliders.
- Hygiene flush setting menu allow to set the time and intervals of hygiene flush.
- Bottom function buttons are to be used to manage the controller internal memory.



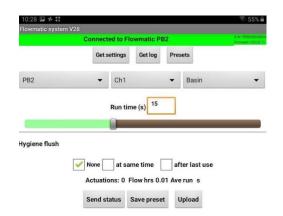
- 5. Type of controller (left drop-down menu)
- For the PB2 controller only the PB2 selection is correct. Please do not change the selection for the PB2 controller



- 7. Designated feature drop-down menu
- The PB2 controller can be used for showers, basins and pans. Depend of the feature selection setting slides will appear. (e.g. there is only 'Run' time to be set for basin, 'Run' and 'Lockout' times for pans and there is 'Shower end warning' time for shower)



- 6. Chanel select (middle drop-down menu)
- The PB2 controller has built in two channels.
   They may be controlled independently or one of the channels to be used as half flush and second channel as full flush for a pan.

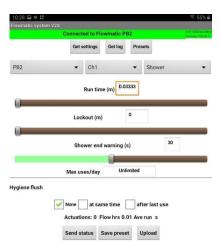


- 8. Settings for Basin
- Set the channel no. of the solenoid and activation button to be changed.
- Set the required water flow 'Run time' in seconds for the basin.
- Set the Hygiene flush parameters if required.
- Press 'Upload' to upload the settings to the controller.
- The controller can be used in configurations: one button one solenoid, one button two solenoids or two buttons two solenoids.



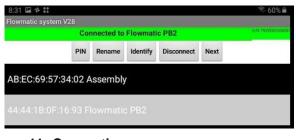
#### 9. Settings for pans.

- The default configuration for a pan is two buttons and one or two solenoids. By marking the 'Link pans' the outputs will work simultaneously.
- Chanel 1 is to be used for the half flush and the channel 2 for full flush.
- Set the required time and Hygiene flush for half flush (channel 1) and press 'Upload'.
- Similarly set the required time and Hygiene flush for full flush (channel 2) and press 'Upload'.



#### 10. Settings for shower.

- PB2 controller is capable of controlling two buttons and two showers (solenoids).
- Select channel to be changed.
- Select desired 'Run time'.
- Select desired 'Lockout time' if required or set to "0" if not.
- Select 'Shower end warning'. Recommended only if setting a lock out time.
- Press 'Upload' to store the settings in the controller.



#### 11. Connection menu.

- By pressing the back arrow on Android device, the connection screen will pop up.
- The buttons allow to rename the controller, set new PIN, disconnect or go to setting screen 'Next'.

TROUBLE SHOOTING			
PROBLEM	CAUSE	RECTIFICATION	
No water flow	No power	Check power is reaching transformer	
	Faulty solenoid valve	Check electrical connections, replace solenoid valve Test solenoid with manual override switch located under the solenoid coil	
	Water or structural damage to electrical components	Replace damaged electrical components	
	Incorrect connections	Check all connections	
	Damage to sensor lead or power supply lead	Check and replace lead & controllers	
	Water corroded electrical connections	Replace electronic components	
Continuous water flow	Solenoid valve jammed open	Remove obstruction from solenoid valve	
	Solenoid installed incorrectly	Reinstall valve correctly	
Flush not efficient	Dynamic pressure too low	Ensure the dynamic pressure does not drop below 350kPa at flow 1.5 LPS (90LPM).	
	Flush times set incorrectly	To comply with the WELS certification, ensure the flush time is set correctly. For dynamic pressure 350 kPa at 1.5LPS the flush times should be as follow: Full flush – between 2.9 and 3.1 sec. Half flush – between 1.7 and 2.1 sec.	

#### **MAINTENANCE INSTRUCTIONS**

#### Solenoid Valve:

- Turn the water supply off and activate the push button to drain as much water from the installation as possible, and then turn the power off at the GPO.
- Depending on the location of the solenoid valve it may be more convenient to remove the solenoid valve completely from the installation to service it.
- The solenoid may be disassembled and checked for debris and cleaned to avoid potential damage to the diaphragm. Please take note of the location of the components and reassemble in the correct order, as there is a spring in the housing that may inadvertently spring out.
- Service or replace the solenoid and re-install into the line. Push the power plug from the sensor back onto the solenoid.
- It is recommended that the line strainer be serviced and cleaned at this stage to ensure that dirt and grit is not restricting the flow
- Ensure the bypass tap on the valve is in the closed position

#### Push Button, Face Plate, Control Module and Power Transformer

These items are non-serviceable products. If damaged they must be replaced. If there appears to be any problems with these items please contact Galvin Engineering.

Note: Before attempting to replace any of these items check that you have access to re-run the connection leads. If you do not have access or you have any doubts please contact Galvin Specialised for advice before commencing replacement.

### WARRANTY

The warranty set forth herein is given expressly and is the only warranty given by the Galvin Engineering Pty Ltd. With respect to the product, Galvin Engineering Pty Ltd makes no other warranties, express or implied. Galvin Engineering Pty. Ltd. hereby specifically disclaims all other warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

Galvin Engineering Pty Ltd products are covered under our manufacturer's warranty available for download from www.galvinengineering.com.au Galvin Engineering Pty Ltd expressly warrants that the product is free from operational defects in workmanship and materials for the warranty period as shown on the schedule in the manufacturer's warranty. During the warranty period, Galvin Engineering will replace or repair any defective products manufactured by Galvin Engineering without charge, so long as the terms of the Manufacturer's warranty are complied with.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and Galvin Engineering Pty Ltd shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labour charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, electrical or any other circumstances over which Galvin Engineering has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

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